

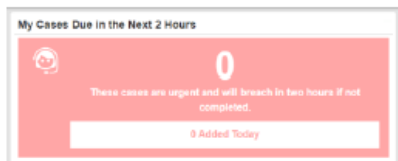
HRSS Team Building Day


After a busy couple of months, it was nice to have a team get together and check in to see where people are at. The meeting was held at our Kiveton site.

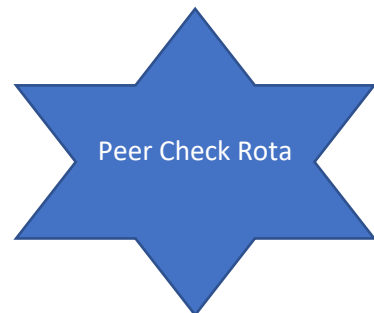
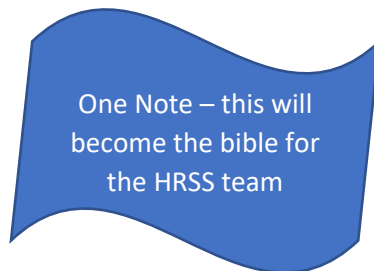
The team included new members who hadn't been to a team building day before and included colleagues who don't often visit the Manton Wood site. It was great to see the entire team together in one place, as we adopt a hybrid approach to working.

The agenda for the meeting was to be in a safe space, have an open discussion and consider what changes we could implement to improve our service to the business. During the meeting we took part in various activities to solidify our knowledge and we felt the management team did an amazing job of engaging everyone and encouraging everybody to share ideas.

These are some of the suggestions that came out of the meeting to improve our impact:



Cases due in 2 hour notification live 



There were so many wonderful ideas that came out of the day and the management team put these suggestions into practice. We now have a peer check rota in place, which is working effectively and assisting in improving the quality and accuracy of work. We also have a project team working on One Note and this is due to be implemented in the next few months. The automated responses are also benefiting the team, providing an accurate, efficient service to our colleagues in the business.



Overall, we had a very productive afternoon. The team enjoyed spending time together in person, and left feeling energised and motivated, focused on achieving excellence in the service we provide to all stakeholders at Greencore.